

# Riverside Healthcare chooses SnapServer®

Healthcare facility saves time on configuration with scalable, efficient and affordable SnapServer XSR120

CASE STUDY



snapserver®



< 2 hours to configure =  
Fast setup time



Data growth =  
Ease of scalability



Affordable pricing =  
Cost savings



Ease of management =  
Increased efficiency

## Background

Riverside Healthcare is a fully integrated healthcare system serving the needs of patients in northeastern Illinois. The organization operates several community, primary, and specialty health centers throughout the region, including senior care facilities.

Riverside Medical Center, a 312-bed hospital, provides a full scope of inpatient and outpatient care and is a nationally recognized, award-winning Level II Trauma hospital with nationally leading programs in heart care, cancer care, neurosurgery, and orthopedics.

As the organization's IT department began the build of their new clinical application (EPIC) storage infrastructure, Troy Cailteux, System Administrator, needed a NAS product that could replicate to a secondary DR site.

Of chief importance was a product's ease of use and management, cost, and ability to replicate.

"We looked at multiple storage platforms, but the SnapServer came highly recommended and for a good price," said Cailteux.



I was quite surprised with the ease of use of the product again, and impressed with the performance I got out of it."

-Troy Cailteux, System Administrator,  
Riverside Healthcare

### SnapServer features and benefits

- "Just-in-time" capacity, start small, pay as you grow
- Secure access to data anywhere, anytime
- No wasted storage space with mixed media drive capacity support
- Grow or shrink volumes with DynamicRAID and Thin Provisioning
- Consolidate servers and support virtualization initiatives by having block and file-based data on a single node
- Easy management with storage placed in common pools
- Continuous data protection with high-performance snap-shots
- Synchronize data across multiple sites with distributed replication
- Hybrid Cloud extends on-premise data storage infrastructure into the Cloud



This product has been totally worth our investments, and we are looking at expanding our use greatly in the near future.”

-Troy Cailteux, System Administrator,  
Riverside Healthcare



SnapServer XSR120

## The Overland-Tandberg Solution

After evaluating Riverside Healthcare’s needs for this specific storage project, Overland Storage engineers suggested the SnapServer XSR120 units. SnapServer offers enterprise class management and data protection features and is targeted at SMBs and large Enterprises with significant data growth. Riverside IT was responsible for racking, networking, and configuration of the system, and implementation took less than two hours.

“The more I use them, the more I like them. The deeper I got with it and after setting up the proper functionality for our use, the more I started to like it,” said Cailteux. Following initial implementation and testing, Cailteux reported satisfaction with expectations: “It stores objects such as text documents, pdfs, and images. These are always growing and some get pruned off with time, but for the most part the data will just continue to grow.”

Because of this success, Riverside Healthcare purchased additional SnapServer units to use for their backup system for archival of corporate file servers for long term backup. Cailteux stated, “I was quite surprised with the ease of use of the product again, and impressed with the performance I got out of it.”

Subsequently, Cailteux has tested the SnapServer as a primary backup library for their systems, and he reports they are saving time on backups and restores.

## Outcomes

Riverside Healthcare reports their complete satisfaction with SnapServer’s compatibility with their environment and secure access to multiple shares needed in their organization. Additionally, they are extremely pleased with the cost savings. “Cost is affordable compared to other products. We are expanding our usage and have bought additional units. For our future uses, we have determined that we will have great cost savings moving forward with our next projects,” stated Cailteux.

Overland Storage is proud of the positive results that the SnapServer technology is making in the Riverside Healthcare infrastructure.

### Riverside Healthcare awards and recognition

- Truven Health 50 Top Cardiovascular Hospitals
- Truven Health 100 Top hospitals
- Riverside is designated A Magnet<sup>®</sup> Hospital
- Distinguished Hospital Award for Clinical Excellence<sup>™</sup>
- Patient Safety Excellence Award<sup>™</sup>
- America’s Healthiest Employer Award

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